

Encompass Health

Date: Friday, August 9, 2019

Encompass Health

9001 Liberty Parkway  
Birmingham, AL. 35242

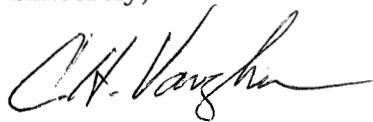
Verizon,

Encompass Health Rehab Hospital in Florence, SC has been converted from TDM base PBX to Cisco VIOP system connecting our hospitals nationwide. We also converted the phone service to SIP. Encompass is now adding Direct Inward Dial (DID) capability to the patient rooms. To successfully implement this project, we will require a square block of 200 contiguous DID numbers. The physical address for these numbers will be 900 East Cheves St., Florence, SC. 29506.

To accomplish this project, Encompass Health has placed an order with Verizon Business for local telecommunications services for 200 contiguous numbers to be put in service ASAP. If Verizon is not able to acquire the contiguous numbers for Encompass Health, it will impact our ability to implement our desired dial plan and adversely affect our ability to upgrade facsimile technology for our users.

The addition of the contiguous DID numbers will contribute to the simplicity of administrative support, ease of use for our users and cost savings to the corporation.

Sincerely,



Christopher Vaughan, RCDD

**Systems Engineer III**

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